

QUALITY POLICY

The success of Ultramare Sp. z o.o. is determined by its customers, so the satisfaction and satisfaction of each of them is a key element of the company's strategy and a guarantee of our success.

Bearing in mind the needs of all our customers - those present and those potential - we aim to gain their lasting trust, satisfaction and provide them with a product of the highest quality.

We wish to strengthen the position of our company in the domestic market, as well as increase sales in foreign markets.

Our company adopts as a primary objective, to provide the market with products that are competitive in terms of both quality and price, while respecting applicable laws and other applicable health and safety requirements.

To implement the Quality Policy, we have established the following strategic objectives:

- Continuous improvement of the quality of products while keeping the environment intact.
- Modernization of the Company's machinery and equipment in the context of meeting the requirements of the ISO standard.
- Raising the competence of employees through systematic training at all levels of the Company.
- Cooperating with qualified suppliers operating in accordance with applicable regulations.

We are forming in our employees the belief that they are important and responsible for the quality of their work, and thus for the quality of our products, and that only absolute adherence to the objectives of the quality policy will ensure the success of our company. We strive to continuously improve the quality of our services, in accordance with customer requirements and legal regulations, as well as internal company regulations. The company's top management ensures the availability of adequate financial and organizational resources for the proper operation and development of the QMS. In accordance with its policy, the Board of Directors of Ultramare Sp. z o. o. implements the Quality Management System in accordance with the requirements of ISO 9001:2015 standards, the principles and requirements of which we are obliged to observe and continuously improve its effectiveness.

Proxy of the Board of Directors / ISO Plenipotentiary: Szemud 10.01.2022

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